

# INCREASING ACCESS TO JUSTICE - ONE CLICK AT A TIME

Developed by and for dispute resolution experts, our ODR solution equips all parties involved with the capacity to achieve completely digital, end-to-end dispute resolution.

Complete with secure and orderly case management, intuitive dispute resolution tools and insightful data analytics, each case is met with care, thoroughly investigated and efficiently brought to a close.

## USER-FIRST APPROACHES

Guided by a user-first approach, the ODR solution meets the individualized needs of all parties involved.

### Courts

- Built-in ODR processes provide for every step of litigation.
- Seamlessly integrative with existing case management systems.
- Mobility features provide anytime access to justice for citizens through smartphones or tablets.



### DR Centers

- Offer negotiation, mediation and arbitration in one platform.
- Analyze and capture key metrics about your service.
- 360-degree case management supports case load balance and makes it easy to allocate cases or tasks.



### Solo Practitioners

- Market and extend your practice across cities and beyond borders.
- Manage and run your own ODR service from one place.
- Show off your branding and provide proper governance while managing your online dispute service.



### Higher Education

- Give students a technological advantage by introducing them to the latest and future opportunities of dispute resolution technology.
- Refine and hone students' mediation and arbitration skills with digital dispute resolution tools.
- Provide live and recorded feedback to students with one click.



## USE CASES

Online Dispute Resolution (ODR) is a secure, much more affordable and extremely manageable alternative to in-person litigation. Equipped with digitized functionality accounting for each step in the legal process, ODR can be applied to almost any case type, including civil, family law, traffic and parking, probate, bankruptcy and yes – even criminal and misdemeanor cases.

- Traffic
- Landlord-Tenant
- Divorce
- Child Support Compliance
- Misdemeanors

## A FULLY EQUIPPED TOOLBOX OF FUNCTIONALITY

How do we balance comprehensive case management and quick turnaround? With our fully-equipped toolbox of functionality, including:

### Case Management

Effortlessly view and manage all cases on your dispute resolution docket. 360-degree case management supports both represented and unrepresented multi-party actions.

### Secure File Sharing

Encryption technology safeguards all data sharing, including case information and evidence.

### Encrypted Communication

End-to-end encryption protects messages, audio and video calls.

### Justice On-The-Go

Access to justice means accessing what you need anytime, from anywhere. Log-in from your tablet, smartphone or other mobile device to take care of business when it's convenient for you.

### The Marketplace

Request new features, add more neutral parties, or purchase more case credits without any hassle via The Marketplace.

### Blockchain

Enable your dispute resolution service to run on blockchain with immutable records created by our patent pending smart contract technology.

### Settlement and Judgement Builder

Enable parties to make offers, either directly or through a mediator, and make it easy for Judges or arbitrators to post determinations with the support of our settlement builder tool.

### Brand Integration

Integrate your branding, key processes and key content into your online dispute platform.

### Statistics and KPI Reporting

Want a breakdown of the types of cases on your system? How long they take to resolve? What feedback clients are giving your service? Live KPI reporting gives you visibility into all of it.