



TRUEFILING

“ TrueFiling has single handedly changed how my court operates, in the best possible way.”

— **Therese Murphy**
District Court Manager,
Yakima County, WA

Partnering with Courts to Increase Access to Justice

Developed in partnership with Clerks, Judges, Court Managers and others, TrueFiling bridges the access-to-justice gap to build a more inter-connected justice system: available 24-7 at the fingertips of filers, attorneys, court personnel and all related parties.

The rise of virtual hearings taught us that, when justice is easily accessible, default rates plummet. In conversation with our justice partners around the 2020 Coronavirus pandemic, we learned that many litigants wanted to attend to their legal matters but, until remotely conducted hearings, couldn't afford the time off work, find a babysitter, make the commute, etc. The only thing standing in their way was the middle-man legwork.

The dawn of virtual hearings intersecting with an increasingly remote public holds future courts accountable to more accessible, economical and all-around more efficient standards, which we know are possible with today's courtroom technology. Easily connecting to any CMS, TrueFiling is an optimal place to both start or continue your digital transformation.



TrueFiling Tales

Story one: A pro se litigant has just put her kids to bed and, from her tablet, logs on to her state's TrueFiling portal. From her dashboard, she can see all previous and current cases, and pay her filing fees. She clicks into a pending case and sees a few missing documents. She uploads her files and clicks "submit." In the morning, the Court Clerk sees the new documents and completes the filing process. During lunch, the filer receives a TrueFiling notification – her filings have been accepted and filed! She smiles and continues about her day.

Story two: A District Courthouse in Washington State pays hefty storage fees to warehouse more than 100,000 files in an off-site storage facility. One day, the facility calls the court manager and explains their site is being torn down – the court will have to find another place to store its files, and fast. After implementing TrueFiling and OnBase's digital workflow, the District Court is a powerhouse for case processing and rests assured that their files are secure in the Microsoft Azure Cloud and their process is CJIS compliant.

TrueFiling Fast Facts*

- Integrates with CMS and DMS
- 24-7, mobile-compatible Filing
- Hosted in Microsoft Azure Cloud
- Self-serve ability to create new cases, search existing ones or add new filings
- eNotifications
- CJIS Compliant
- Complete audit trails
- Robust case turnaround times
- Supports Pro Se Filers and Attorneys Alike
- Filing Review Workflow
- Highly configurable to individual court types and needs
- eCommerce access to electronic case file

**Some features are dependent on the capabilities of the case management system or optional components.*

Both scenarios above are not only powerful, but true. We often hear that ridding courts of paper seems unnecessary, but the tangible benefits prove to both courts and constituents that electronic filing is about being optimal, accessible and secure. With improved transparency, convenience, cost savings and turnaround time, everyone wins.

The TrueFiling Framework

Component-model ready, TrueFiling seamlessly integrates with existing case and document management systems. Doing so unlocks a self-serving ability to create new cases, search existing ones, or add new filings. Once filings are approved, the case data is automatically sent to your CMS – eliminating any duplicate data entry.

Hosted in Microsoft Azure's Cloud, TrueFiling allows for multiple jurisdictions and courts to share the same portal. This cloud-based platform supports 24/7 filing from any secure internet location and is mobile-compatible with smartphones and tablets. Thanks to integrations with your court's existing CMS, eCommerce is also available for filers who wish to purchase court-approved case documents.

Our Filing Review process is built on a robust, highly configurable workflow platform with the EDMS tools needed by digital courts. OnBase creates a user role for every type of court employee so that filings are routed throughout the court in an intuitive way that mimics your current paper process. Once documents are received from the filer, they're automatically routed to a Filing Review inbox, delivered into the right hands and are ready for their review and/or electronic signature.

Can TrueFiling be used in my court?

TrueFiling supports all case types for Trial and Appellate courts. To simplify your transition, TrueFiling is based on industry standards and is Oasis ECF conformant, which simplifies data sharing with other applications and external agencies.

You see, with TrueFiling, you don't have to change what you do – you just optimize how it's done.

ImageSoft Available As A Full-Service Partner

As a full-service partner, we're there for you at every stage. From understanding your pain points and answering all questions to agile implementation, on-site training and attentive customer care, ImageSoft is your trusted partner and friend in everything eFiling.

With convenient hours, our support team is available to field technical questions and take the burden off the courts. We also love feedback! If you have an idea about how we could improve TrueFiling, let us know – many of our updates are born out of user ideas.

More information can be found at www.TrueFiling.com.